

# LIGHTOLIER

May 2, 2007

Mr. John Brennan  
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A Genlyte Thomas Company


Dear John,

I wanted to take a moment to express our appreciation to the work your employees have performed at our facility over the years. During our expansion in the mid nineties, our renovations of 2004 in preparation for the celebration of our companies centennial and during troubleshooting and repair work, one of your employees, Reggie Arruda has really stood out.

In our business, interruptions are going to happen but what makes us successful is how quickly we can recover. A sense of urgency separates world class companies from their competition and Reggie exhibits this same sense. This past weekend we found a problem with a 400 amp 480 volt feed to our paint department. Reggie was called in to evaluate the job, he started the job Monday morning, coordinated the materials needed, manpower through your help, completed the under slab pull, tie in and we were back running by midnight.

On every job I have worked with Reggie on, he always has a positive approach that he can get it done, he never focuses on the problems or the negative conditions and he always is successful for us. We look forward to working with Reggie in the future. He has a lot of friends here at Lightolier and is very highly thought of by us all.

Sincerely,



Ronald Westgate  
Plant Engineer